Kisi Customer Stories

Manufacturing Facility Streamlines Operations with Kisi



Summary

Carris Reels is a 100% employee-owned company that produces softwood, nailed wood, and plastic reels for IT, industrial and other applications in the wire and cable industry. The company wanted a security solution that was flexible enough to manage the unique needs of each facility and group of workers, but robust enough to increase safety in several remote locations. Wanting to avoid navigating the saturated market of RFID and HID Systems and seeking a modern product that would support its cloud infrastructure and roadmap, Carris Reels went with Kisi instead.



Carris Reels Problems Before Kisi:

- Remote headquarters, limiting onsite support
- Highly fluctuating (and sometimes temporary) staff needing access to multiple locations with both keycards and mobile phones
- Hectic factory floor causing workers and visitors to go **unnoticed**

Kisi Solutions:

- Office doors installed with Kisi to maximize security and grant easy access
- Mobile app and dashboard used to grant remote access and quickly change permissions for traveling staff and visitors
- Multiple locations feature used to support cross-training of employees across different facilities
- Kisi integrated with Ring doorbell to alert management even with loud noise on the factory floor
- Flexibility of credentials for temporary workers without mobile phones and the ability for admins to unlock the door remotely

Kisi Customer Stories





Unlocks per Month

6.2 million



Connected Doors

7,900



Users

304,000



Established Since

2012



"User experience is paramount for us. We need to have our staff and workers access and travel around locations without issues. Also we like to partner with companies who are on a sustainable growth path and will be around in the future; Kisi seems to be one of those companies."

Carris Reels CEO, Dave Ferraro

More

Learn more about Kisi for industrial and manufacturing facilities here.

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